



telecomax
MS

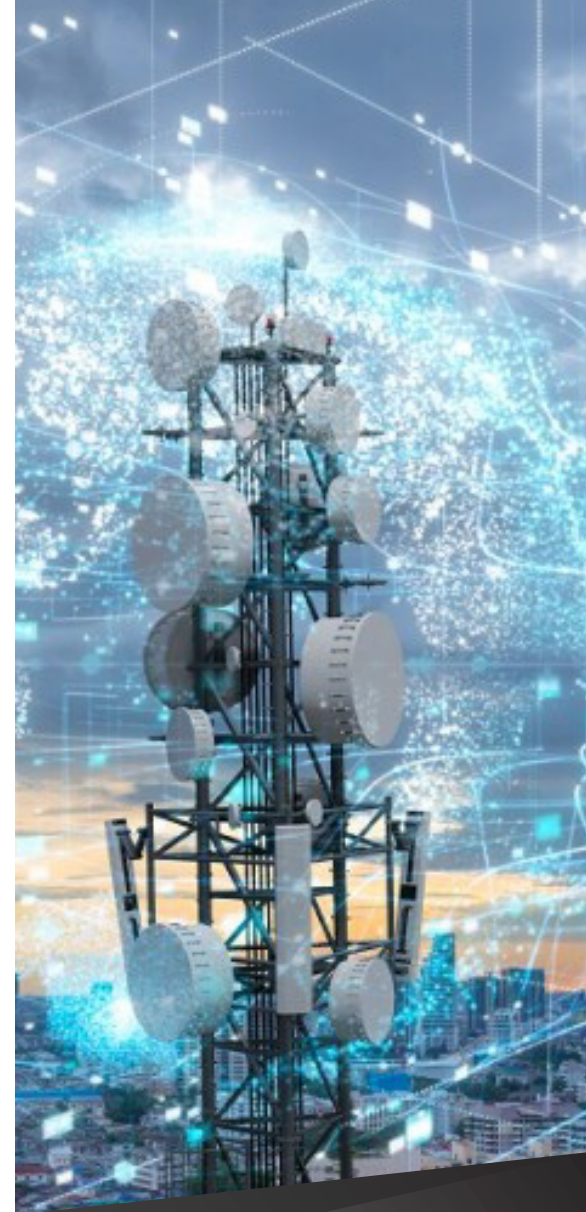


**TELECOMAX MANAGED
SERVICES**

Service Catalog 2024

Telecomax In Brief

- 2007:** The idea is to provide end to end engineering services to telecom operators came to realization
- 2014:** Over the years the idea developed into reality and Telecomax was able to build business with the four operators working at Egypt on all domains and their vendors.
- 2017:** Getting with market needs, decision was taken to increase our investments.
- 2023:**
- With 450+ employees (including 300+ engineers), the company were able to sustain business and positive -consolidated- results during an economy crises and multiple revolutions in the region.
 - Our ambition in becoming one of the top service providers resulted in an impressive list of work experience done to top clients such as; Vodafone, Etisalat, Ericsson, Huawei, Nokia, and ZTE .



Telecomax In Brief

HATEM MAHMOUD

The Group Chairman Mahmoud has more than 20 years of experience in the Telecom industry

YOUSSEF MANSOUR

Vice President 2009

Mansour has more than 20 years experience in the Telecom field

MOHAMED MAHDY

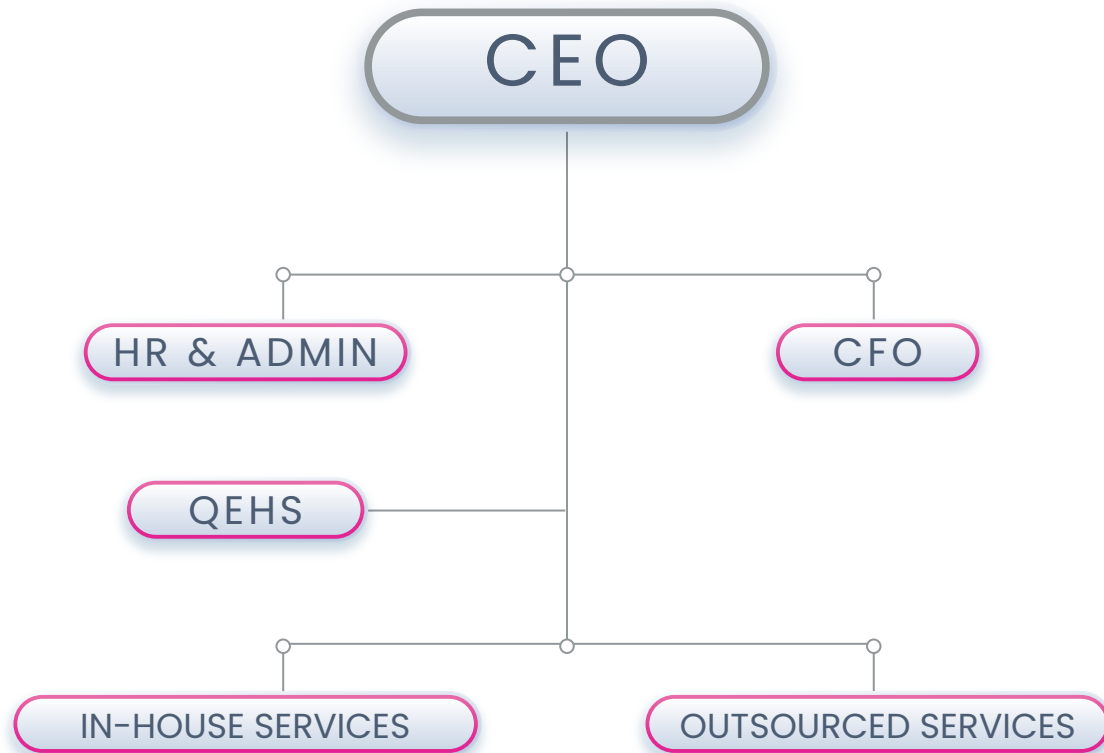
MS – CEO 2011

Mahdy has more than 15 years of experience in the telecom industry.
He worked with several vendors and operators around the region

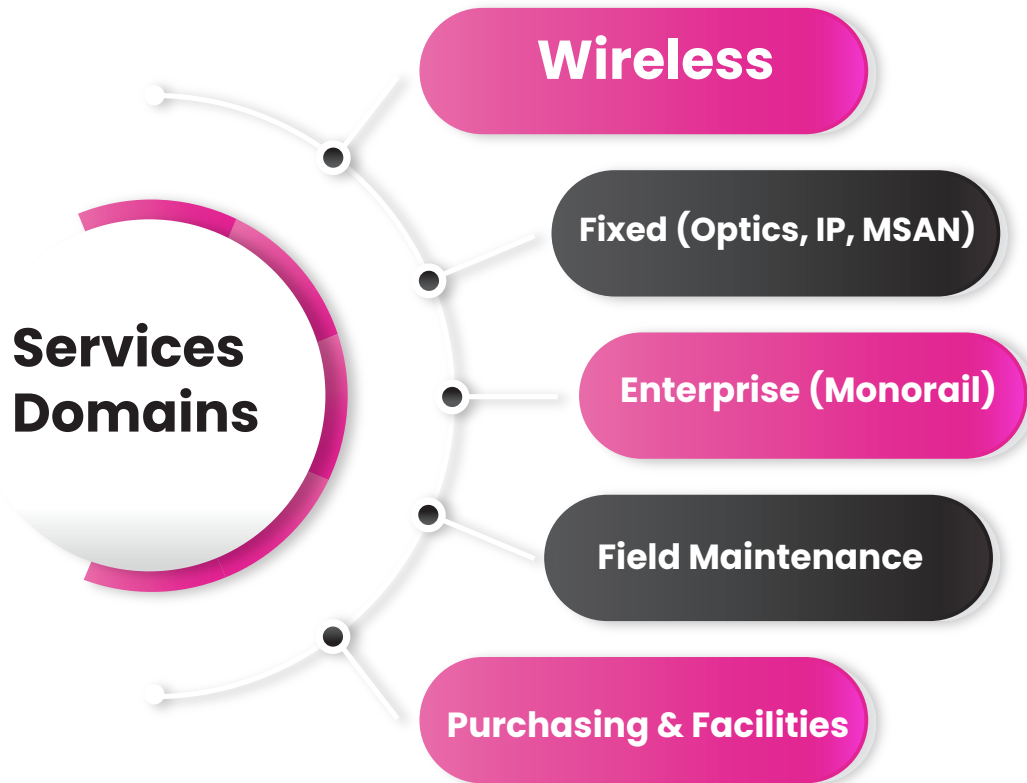
Mission

**One-Stop-Shop for Telecom providers through
diverse business streams of End-to-End
Engineering Services”**

Organization Chart



Services Domains



Services Domains

Wireless

Wireless

1

> Acceptance
& Reporting

2

> Accounting

3

> QHS

4

> NPO

5

> Telecom
Implementation

6

> Civil Work

7

> Microwave

8

> Consultancy

9

> Site Acquisition

Telecomax Services

**Fixed Networks
(Optics, IP, MSAN)**

Fixed Network

1

> Acceptance
& Reporting

2

> Accounting

3

> QHS

4

> Network upgrade
& migration

5

> Network
integration

6

> Inspection &
Verification

7

> Supervision

8

> Site Access
Management

Services Domains

Enterprise (Monorail)



Enterprise

1

> Acceptance
& Reporting

2

> Accounting

3

> QHS

4

> Engineering

5

> Site
Management

6

> Supervisors

7

> Survey

8

> WH & Logistics

9

> PMO

Services Domains

Field Maintenance



Field Maintenance

1

> Acceptance
& Reporting

2

> Accounting

3

> Back office

4

> Front office

5

> Fuel tracking

6

> Quality
inspection

7

> Spare part
Management

8

> Area
Management

Services Domains

Purchasing & Facilities



Purchasing & Facilities

- 1 > Technical Recruitment
- 2 > HR & Administrative Services
- 3 > Performance Monitoring
- 4 > Flight tickets & Visa
- 5 > Hotel reservation
- 6 > Transportation
- 7 > Training
- 8 > Event handling
- 9 > Tools
- 10 > Material

Technical Recruitment Profiles

1

> Artificial Intelligence Profile

2

> Civil work Profiles

3

> Warehouse And Logistics Profiles

4

> Front / Back Office Profiles

5

> Microwave Profiles

Technical Recruitment Profiles

6

> Software Developers & Cloud Profiles

7

> Network Integration And Migration Profiles

8

> RNO / RNP Profiles

9

> PMO Profiles

10

> QHS Profiles

Technical Recruitment Profiles

11

> Engineering Profiles

12

> Telecom
Implementation Profiles

13

> Site Acquisition
Profiles

14

> Survey Profiles

15

> Technical
customer care

16

> Survey Profiles



Service Delivery



**Remote
Service
Delivery**



**Delivery Service
inside Egypt
(Domestic)**



**Delivery Service
outside Egypt
(Abroad Service)**

Telecomax References

TMX-MS References



Telecomax References

Direct contractor for
Vodafone Egypt
(2008)



Direct contractor for
Etisalat Misr
(2010)



Telecomax References

Alcatel



- **Provided Alcatel-Lucent with drive testing and optimization services in Egypt, Kenya, Uganda, Burundi, Ghana, Cameroon & Mozambique.**
- **Provided Alcatel-Lucent post processing and optimizations services**
- **Provided various hardware-related services to Alcatel-lucent including but not limited to BTS/Node-B/MW equipment installation and commissioning, site survey, equipment dismantling, hardware and software upgrades for various network elements.**
- **Provided Indoor (IBS) / Outdoor (2G-3G-HSDPA) drive testing and coverage simulation services to Alcatel-Lucent in Qatar.**
- **Provided Alcatel-Lucent UAE IBS design, as built & optimization services.**

Telecomax References

Huawei



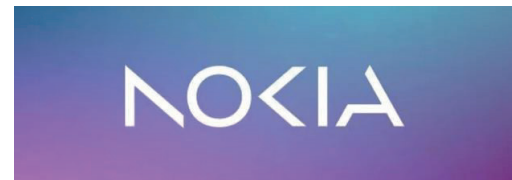
- **Continuously awarded a major share of total Huawei's Radio Network Planning/Radio Network Optimization (RNO/RNP) business in Egypt since 2008 and last contract is till end of 2024**
Completed RNO/RNP project Tunisia in Q2 2011.
- **Completed in Q2 2012 one of the major RNP/RNO swap projects with Huawei in Vodafone Egypt.**
- **Completed RNP/RNO swap project with Huawei in Yemen.**
- **A warded a main share in the Telecom equipment services in 2008-2024 and for all projects of Huawei in Egypt.**
- **Provided engineering site survey & design services to Huawei for various swap projects in Egypt.**

Telecomax References

- Provided Ericsson with consultancy services in IN & multi-media fields.
- Provided installation and commissioning services to Ericsson Egypt.
- Provided RNO consultancy service with Ericsson Sudan in Q2 2012



- In 2011, started providing drive testing services for Motorola/NSN/nsn/Nokia in Egypt.
- We are participating with Nokia Egypt on all domains .
- Also started working on Libya, KSA, Jordon and UAE.



Awards & Recognitions



Certificates


QCS MIDDLE EAST

CERTIFICATE

This is to Certify that the Quality Management System of:

TELECOMAX MANAGED SERVICES

Located at
15TH MOSTAFA REFAAT ST., SHERATON BUILDINGS, HELIOPOLIS, CAIRO - EGYPT

Has Been Assessed and found to comply with the Requirements of the International Standard.

ISO 9001:2015

For the following scope:
IT SOFTWARE SUPPLIES, ENGINEERING SERVICES, ROLLOUT ACTIVITIES,
OUTSOURCING AND CONSULTATIONS FOR MOBILE OPERATORS
AND NETWORK VENDORS.

Certificate Number: QMS21010020262

Date of Issue : 01/10/2022
Date of Expiry:01/10/2025

Date of 1st Surveillance : 01/10/2023
Date of 2nd Surveillance:01/10/2024

MANAGING DIRECTOR






QCS MIDDLE EAST

Tel: +201119211190 +20237952016
FAX: +20237952015

Web: www.qcs-certification.com
E-Mail: Info@qcs-certification.com


QCS MIDDLE EAST

CERTIFICATE

This is to Certify that the Environmental Management System of:

TELECOMAX MANAGED SERVICES

Located at
15TH MOSTAFA REFAAT ST., SHERATON BUILDINGS, HELIOPOLIS, CAIRO - EGYPT

Has Been Assessed and found to comply with the Requirements of the International Standard.

ISO 14001:2015

For the following scope:
IT SOFTWARE SUPPLIES, ENGINEERING SERVICES, ROLLOUT ACTIVITIES,
OUTSOURCING AND CONSULTATIONS FOR MOBILE OPERATORS AND
NETWORK VENDORS.

Certificate Number: EMS21010020263

Date of Issue : 01/10/2022
Date of Expiry:01/10/2025

Date of 1st Surveillance:01/10/2023
Date of 2nd Surveillance:01/10/2024

MANAGING DIRECTOR






QCS MIDDLE EAST

Tel: +201119211190 +20237952016
FAX: +20237952015

Web: www.qcs-certification.com
E-Mail: Info@qcs-certification.com


QCS MIDDLE EAST

CERTIFICATE

This is to Certify that the Occupational Health & Safety Management System of:

TELECOMAX MANAGED SERVICES

Located at
15TH MOSTAFA REFAAT ST., SHERATON BUILDINGS, HELIOPOLIS, CAIRO - EGYPT

Has Been Assessed and found to comply with the Requirements of the International Standard.

ISO 45001:2018

For the following scope:
IT SOFTWARE SUPPLIES, ENGINEERING SERVICES, ROLLOUT ACTIVITIES,
OUTSOURCING AND CONSULTATIONS FOR MOBILE OPERATORS AND
NETWORK VENDORS.

Certificate Number: OHS21010020264

Date of Issue : 01/10/2022
Date of Expiry:01/10/2025

Date of 1st Surveillance:01/10/2023
Date of 2nd Surveillance:01/10/2024

MANAGING DIRECTOR






QCS MIDDLE EAST

Tel: +201119211190 +20237952016
FAX: +20237952015

Web: www.qcs-certification.com
E-Mail: Info@qcs-certification.com



telemax
MS



Thank you